

**Offices:**

- Canberra – Customs House – Mon – Fri 8:30am – 5:00pm (except Wed 8:30am – 3:00pm) Cargo Canberra International Airport – 24 hours 7 days a week (on call)
- Melbourne – Cargo – Customs House – Melbourne (Tullamarine) Mon – Fri: 8:30am – 5:00pm. Passenger Processing - Airport 6:00am – 11:00pm 7 days a week
- Sydney – Cargo – Customs House – Sydney – (Kingsford-Smith) Mon – Fri: 8:30am – 5:00pm. Passenger Processing – Airport 6:00am – 11:00pm 7 days a week
- Northern Territory – Cargo - Customs House Darwin – Mon – Fri: 8:00am – 4:00pm.  
Passenger Processing – Airport 24 hours 7 days a week
- South Australia – Cargo – Customs Information Centre (Port Adelaide) Mon – Fri: 8:30am – 5:00pm. Passenger Processing – Adelaide Airport 7:30am – 4:30pm Mon – Fri: Weekends and Public Holidays 7:30am – 3:00pm (The operational hours at the Adelaide Airport for carnet processing do vary in the winter period).
- Western Australia – Customs House Fremantle –Mon – Fri 8:30am – 4:30pm (week days only) – Customs House Perth Airport –Mon – Fri 8:30am – 4:30pm (week days only) – Passenger Processing – Perth Airport 24 hours 7 days a week
- Brisbane – Customs House – Mon – Fri 8:30am – 5:30pm  
Passenger Processing – Brisbane Airport – 5:30am – 1:00am 7 days a week
- Hobart – Customs House – Mon – Fri 8:30am – 4:51pm